User Interface Guide - Troubleshooting

Insert Batteries

Binding the Device

Once batteries are inserted the TRV confirms this by flashing both LEDS Green for 5 seconds.

If inserted batteries are low. LED Permanent Amber (5 secs)

Press binding button for 5 secs.

Right LED will flash Amber for up to 2 mins whilst binding.

Successful binding is confirmed by right LED showing permanent Green for 5 secs.

After 2 minutes binding timesout (if unsuccessful). TRV will return to normal default mode.

Short press binding button

Green flash (5 secs) indicates no issue.

Permanent Amber (5 secs) indicates the battery is low.

Permanent Amber (3 secs) Batteries are critical, less than 2.1V. Buttons functions locked.

Permanent Red (10 secs) indicates a mounting issue.

Red flash (10 secs) indicates a Signal issue (signal lost or not bound).

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Turn the device OFF (5ºC)

To turn the TRV off, Short press on/off button.

The left LED will flash Amber for 5 secs.

Turn the device ON (21ºC)

To turn the TRV on, Short press on/off button.

The left LED will flash Green for 5 secs.

Unbinding the Device

Press binding button for 10+ secs.

After 10 seconds LED will flash Red for 10 secs. Factory reset is perfomed & button can be released.

Signal Strength*

Press both buttons for 5 secs for signal strength mode.

Both flash Amber (up to 10mins) indicates in signal strength mode.

* Evohome Controller should be in "RF COMMS CHECK" mode to test the signal strength

Zone Identification

Short press binding button.

The right LED will flash Green for 5 secs.

Locked Device

To check whether the TRV is locked press both buttons.

If it is locked both LEDs will show permanent Red for 3 secs.